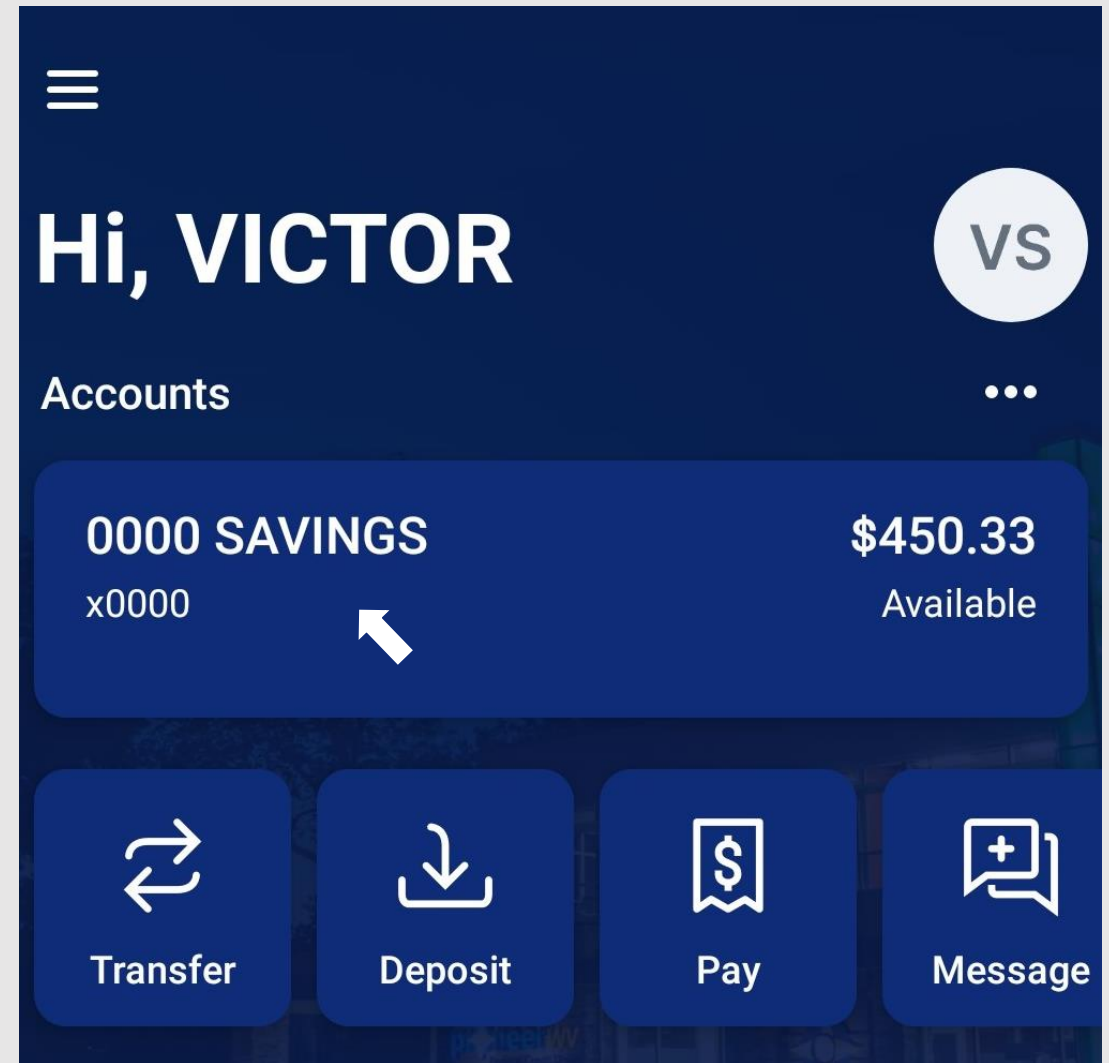


How to sign up for E-Statements



After logging in to your online banking through your desktop or smartphone mobile app, you will see your dashboard that lists all your accounts with Pioneer.

Click on one of the accounts to go to the Account Details page.




← Account details

0000 SAVINGS \$450.33
x55S0000 - Just updated Available ⓘ

- ☰ Transactions
- ↓ Deposit check
- 📄 **E-Statements** Choose E-Statements.
- ☰ Check Reorder
- ⚠ Alert preferences
- ⚙ Settings
- ❓ Ask us about this account

Then, you should be directed to a screen where you will click “Register” to begin the registration process to access your account statements electronically.



Thank you for choosing to access your statements online. Since this is your first time to our eStatement site, we ask that you register by providing your email address and accepting our user agreement. Once you have registered, we will begin posting all of your future statements here as eStatements.

To start the registration process, click "Register" below.

[Register](#)

[Privacy and Security Statement](#) | [FAQ](#)

Unauthorized use is prohibited. Computer Fraud and Abuse Act (Title 18, Section Chapter 1030)





Contact Information

Other Options

User Agreement

Completed

- ➔ Indicates a required field.
- ❓ Indicates help is available.

Contact Information:

- Personal Account ✓
- Business Account

First Name: ➔ ✓

Last Name: ➔ ✓

E-mail Address: ➔ ❓ ✓

Example: JSmith@xyzcorp.com

Confirm E-mail Address: ➔ ❓ ✓

Example: JSmith@xyzcorp.com

[Next](#)

The next step in the E-Statements registration process is Contact Information.

- ✓ Choose the button that classifies whether the account is a personal or business account.
- ✓ Make sure the first and last names match the name on your account.
- ✓ Type in the email address you want to use to receive notification that your statements, or any e-communication, is ready.
- ✓ Confirm the email address chosen.

Click Next.



On the next screen, you choose if you would like to be notified when a new document is posted to your account.

New documents could be account statements, notices, or tax forms.



Click Next.

Pioneer
APPALACHIA Federal Credit Union

Contact Information
Other Options
User Agreement
Completed

Indicates a required field.
Indicates help is available.



Document Notification Option:

Would you like to be notified when new documents are posted to your account?

Yes, I would like to be notified when documents are posted.
 No, I would not like to be notified when documents are posted.

Previous Next



Contact Information  Indicates a required field.
 Indicates help is available.

Other Options

User Agreement

Completed



E-Communications Agreement and Disclosure

This E-Communications Agreement and Disclosure applies to all communications for those products and services offered through our online banking and mobile application. In this Agreement and Disclosure, the words "you", "your", and "yours" mean each person who utilizes the services governed by this and other referenced agreements and disclosures. The e-Statement and e-communications website (the "Service") is an online E-Statement viewing product provided by the Credit Union and its Licensor.

Please read this Agreement carefully before accessing or using the Service. By accessing or using the Service, you agree to be bound by the terms and conditions below. If you do not accept the terms and conditions of this Agreement, you may not access or use the Service. The Credit Union may modify this Agreement from time to time, and such modifications shall be effective immediately upon posting of the modified Agreement. By continuing to access or use the Service following such modifications, you agree to be bound by the modified Agreement.

Scope of Communications to be Provided in Electronic Form

When you use a product or service to which this Agreement applies, you agree that we may provide you with any communications in electronic format, and that we may discontinue sending paper communications to you, unless and until you withdraw your consent as described below. Your consent to receive electronic communications and transactions includes, but is not limited to:

- E-statements (e.g. statements regarding your savings, checking, money market, credit card accounts).
- All legal and regulatory disclosures and communications associated with the product or service available through the online service of your account.
- Notices or disclosures about a change in terms of your account.
- Privacy policies and notices.

Consent

Clicking "I Agree" or "Submit" constitutes your acceptance of the above Agreement and your willingness to receive all communications, as allowed by law and/or regulations, from Pioneer Appalachia Federal Credit Union in an electronic format. You understand that Pioneer will stop mailing your account statements, notices, disclosures, tax forms in paper form, but will mail a paper account copy of your requested item, at any time, upon request*. Pioneer also may periodically email you important disclosures and credit union notices. You also agree to receive special credit union offers by email.

*A small fee may apply. Please see Pioneer's current fee schedule through our Truth-in-Savings Disclosure and Fee Schedule, [Truth in Savings](#)

I have read and agree to the terms outlined above.

Previous

Finish



When taken to the next screen, please read the E-Communications Agreement and Disclosure. You will have the ability to print the Agreement if you wish.

You MUST click the box by "I have read and agree to the terms outlined above" to give your consent to the terms of the Agreement after reading before you can click Finish.

You are finished!



Thank you. Your eStatement registration is complete and a confirmation email has been sent to your email address.

Please note that you may not receive an eStatement until your next statement processing date.

If you have other accounts using the same SSN and would like to link these accounts now, please [click here](#).

You can link these accounts now or later through the Settings link on the main page after logging in. Linking your accounts allows you to access all your accounts with a single log in.

To skip linking accounts and log in to the secure site, [click here](#).



*You may have to wait one more round of accounts statements before receiving them electronically, depending upon when you signed up.

Many benefits with e-statements!

- Reduce mailbox clutter.
- Faster delivery.
- Easy online access and retrieval.
- Enhanced security.
- Say goodbye to paper filing and shredding!



Thank you for watching!

If you need further
assistance or
have any questions,
please call 304-348-6648.

